



CHECKLIST

Quick Checklist: Is the Wait Normal or a Problem?

- ☐ Note whether bread, olives and water arrived within minutes of sitting

- ☐ Watch if other tables are eating calmly or looking frustrated

- ☐ Check whether staff warned about timing when you ordered grilled items

- ☐ Signal staff politely if nothing has arrived after twenty minutes

- ☐ Ask for a manager if repeated requests bring no update

- ☐ Decide whether to stay based on staff response and visible kitchen activity

- ☐ Leave honest feedback after the meal to help the restaurant improve
